



www.steckelbergdental.com

Melanie A. Steckelberg, D.D.S., P.C.  
General & Cosmetic Dentistry For The Whole Family

Dear Patient:

As healthcare providers, [Steckelberg Dental](#) has been receiving a number of questions about the recent COVID-19 breakout. We want to assure all of our patients that your safety is our primary focus. For now we want to focus on essential dental care. This will also alleviate the dental emergencies in ER rooms.

[If you are experiencing any one of these symptoms, please call us.](#)

We want to take care of your emergency dental needs.

- \*Severe Toothache pain that lasts
- \*Swelling of your gums, face or neck
- \*Bleeding that does not stop
- \*Infection around a tooth
- \*Tooth trauma
- \*Broken tooth
- \*Previously diagnosed decay that worsens.

[WHAT WE ARE DOING FOR CAUTIONARY MEASURES:](#)

Our practice has always used universal precautions that exceed the recommendations of the CDC and OSHA. We ensure all areas of patient treatment are thoroughly sterilized before and between each patient we see. Disposable barriers are placed and removed only prior to seeing each patient to prevent any contamination by airborne particles. Our routine for many years has been in place to accommodate all infectious control guidelines plus we have implemented more voluntary precautions to keep our patients protected. In addition to decontamination of treatment rooms, we have increased the disinfection of our waiting rooms by disinfecting door handles, faucet levers, countertops and any common areas multiple times a day.

We would ask any patients who are feeling ill, specifically with a respiratory infection, notify us prior to your appointment, as all non-emergency care may be postponed. If you have traveled internationally or to areas with high community spread of COVID-19, please contact our office prior to your dental appointment.

We are closely monitoring the situation and will be notifying you of any changes.

As time evolves, and we continue to place your safety along with the safety of our team at the forefront, we are here for your dental needs. Please do not go to the ER, please call Steckelberg Dental. If we are not immediately available, please leave a message on our voicemail and we will get back to you as soon as possible.

As we emerge from this trying situation, we will be looking forward to the extended continued care you are accustomed to receiving from our professional team and Dr. Steckelberg.

Stay hydrated, keep your mouth and throat moist. Take a few sips of water often. Drinking water or other liquids will wash the virus down your throat and into the stomach. Stomach acids aid in killing the virus. If you don't drink enough water, the potential for the virus entering your lungs is greater. Drinking warm water is effective for all viruses.

All our best,

Dr. Melanie Steckelberg & the Steckelberg Dental Team